

Draft Digital Networks Act

Article 106(9): PSAP Directory

The Electronic Communications Committee (ECC) of the European Conference of Postal and Telecommunications Administrations (CEPT) fully supports the European Commission's objective of enhancing cross-border emergency communications and informs that an operational pan-European solution already exists.

The **European Communications Office (ECO)**, the permanent office of CEPT, a **reliable, recognised international organisation governed by European administrations**, operates the **ECO PSAP Directory**, a **secured database gathering pan-European Public Safety Answering Points** to ensure **seamless cross-border cooperation** between emergency services **including non-EU countries**. The directory is **technically aligned with EU requirements** stipulated in the European Electronic Communications Code (**Article 109(8) EECC**), has been **in operation for nearly a decade**, and is used by **28 CEPT countries, including 22 EU Member States**. The ECO PSAP Directory **enables direct contact between PSAPs across Europe** and is used in **around 30–40 cross-border emergency incidents each month**, demonstrating its practical value in supporting effective emergency response.

Article 106(9) of the draft Digital Networks Act (DNA) proposes an obligation for EU Member States to provide up-to-date E.164 numbers and the establishment of a database of those numbers that Member State's PSAP systems shall use to contact each other from one Member State to another. While it is **welcomed to strengthen the availability of information** for cross-border emergency communications, it is **similarly important to preserve the flexibility currently afforded under the EECC**, allowing established arrangements like the **ECO PSAP Directory to continue** to be used. This approach would **avoid unnecessary duplication, additional reporting burdens, and fragmenting existing operational processes, while supporting effective cross-border cooperation for the benefit of EU citizens and citizens of neighbouring countries.**

The ECC therefore believes that **the DNA should enable the continued use of the ECO PSAP Directory for the purposes of Article 106(9).**

For further details, see [ECO PSAP Directory](#).